

"Scribendi.com provides a welcome avenue for outsourcing when we have little time and/or are short on internal bandwidth, allowing us to complete projects on time and within an acceptable budget."

Gabriel Barkin, Operations Manager
BayGroup International



At a Glance

Company Name

BayGroup International

Key Challenges

- Provide clear and concise documentation to clients
- Expense of full-time editor

Solution

- Outsource editing and proofreading needs

Key Benefits

- Cost savings
- Quick turnaround times
- Quality
- Ease of submission

Solving Challenges with Outsourcing

BayGroup International once employed a full-time staff member for editing. As business grew, they decided to outsource their editing and proofreading needs.

"We had no great concerns about outsourcing," said Gabriel Barkin, Operations Manager at BayGroup International. "We were certainly aware that we needed to find a cost-appropriate service that could provide consistent high-quality editing with quick turnarounds."

Meeting High Customer Expectations

BayGroup International has been pleased with the responsiveness and general quality of the editing and proofreading they have received. Although they still do some editing in-house, Scribendi.com provides a welcome avenue for outsourcing when BayGroup International has little time and/or is short on internal bandwidth. This allows BayGroup International to complete projects on time and within an acceptable budget.

Easy Implementation and Customized Services

BayGroup International is particularly impressed with the ease of document submission and adherence to their specific style guide. They also appreciate the adherence to standard practices, such as the tracked changes and commentary provided by Scribendi.com's editors.



<http://www.scribendi.com>