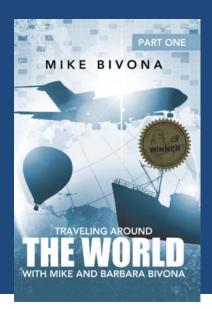
"The most important consideration that I had was that the editors had credentials and were proficient in the English language.

Many editing services send the manuscripts abroad, which causes many editing problems."

Michael Bivona, **Published Author**Retired? What's Next?
Traveling Around the World with Mike and Barbara Bivona



At a Glance

Name

Michael Bivona

Key Challenges

- No in-house editing staff
- Busy, traveling lifestyle

Solution

- Internet-based, outsourced editing

Key Benefits

- Fast response
- Easy-to-follow edits
- Online access
- Reasonably priced

Solving Challenges With Outsourcing

Michael Bivona is a self-published author with both professional and autobiographical works under his belt. As a CPA, Bivona has a businesslike approach to his publishing. In that context, outsourcing seemed a natural choice for an accountant schooled in the benefits of contracted services.

"The service was professional, prompt, and reasonably priced," Michael recalls. "The turnaround time was satisfactory. The telephone help got questions answered in a timely manner. The overall presentation of the final manuscript was very professional and ready for the printing press."

Meeting High Customer Expectations

Michael Bivona was a 2014 winner of the Eric Hoffer Award, which promotes excellence in independent publishing. This shows Bivona's attention to detail and high standards. When asked what impressed him about Scribendi.com's editing, he cited "the red-line corrections, the outlines, the suggested improvement in content and script, and having a completed project when promised."

Easy Implementation and Customized Services

Mr. Bivona was impressed by the ease of working with Scribendi's editing service. He found the editor's corrections easy to follow. If you are a self-published author, follow Michael Bivona's example and entrust your editing to Scribendi.com.

